

Your Pipeline Neighbour

What you should know about living near a high pressure natural gas pipeline



Being a Partner in Pipeline Safety

To manage the natural gas pipeline safely, TransCanada applies industry-leading risk evaluation techniques, and conducts extensive pipe maintenance, testing, and inspection programs. Damage to the pipeline is prevented by using tools such as aerial patrol, forward-thinking urban development techniques, and the company-wide Public Awareness Program.

How You Can Help

Be alert to activities happening near the pipeline area. Call before you dig and encourage your neighbours to do the same. Keep TransCanada's Emergency phone number handy, and when in doubt about any activity near the pipeline **ask us!**

What you may see,

- Dead or dying vegetation on or near a pipeline in an area that is usually green.
- Water bubbling or being blown into the air at a pond, creek, or river.
- Dirt being blown or appearing thrown into the air.
- Fire coming from the ground or appearing to burn above the ground.

What you may hear,

- A roaring, blowing, hissing or loud whistling sound.

What you may smell,

- Although natural gas is considered to be colorless and odorless, it has a slight petroleum smell. If the gas is odorized, it may smell similar to rotten eggs.

If You Suspect a Leak,

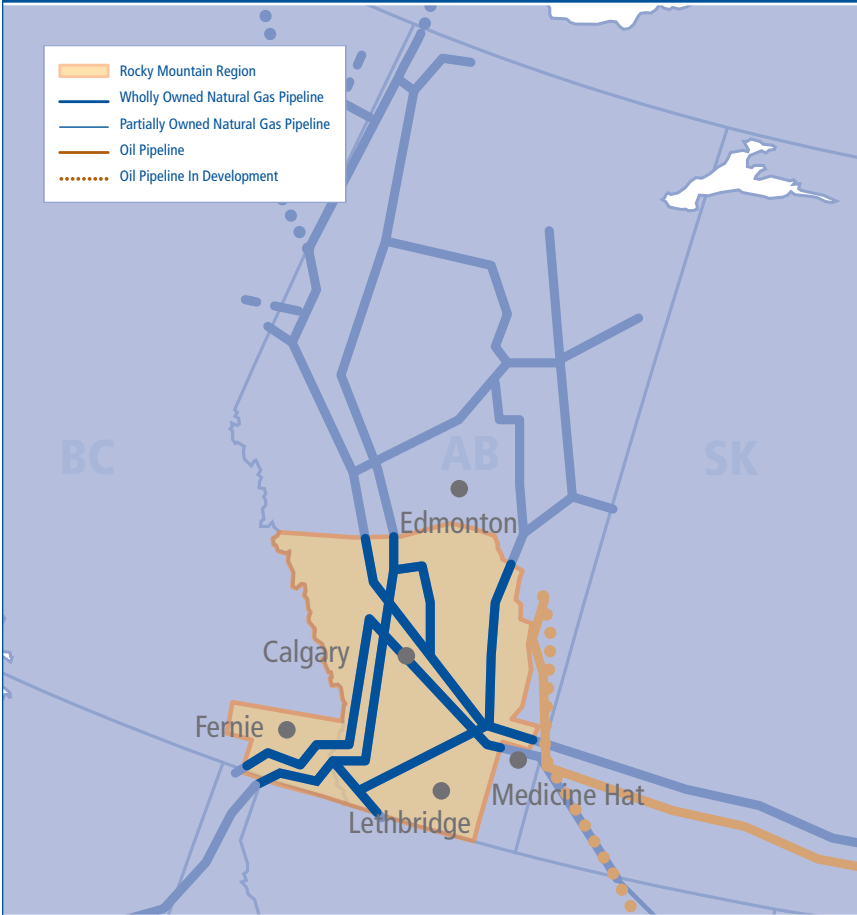
If you witness any of the typical signs listed on the right, or any other unusual sights, sounds or smells near a pipeline location, it is important that you follow these steps:

1. **Leave** the area immediately - do not use your motor vehicles or any equipment that could be a potential ignition source, including your cell phone.
2. **Move** to a safe location, **call** '911', and then call TransCanada's emergency number 1.888.982.7222.
3. **Warn** others to stay away.

TransCanada Rocky Mountain Region:

Dependable, safe energy transportation

-  Rocky Mountain Region
-  Wholly Owned Natural Gas Pipeline
-  Partially Owned Natural Gas Pipeline
-  Oil Pipeline
-  Oil Pipeline In Development



**If more information is required,
please contact:**

TransCanada Rocky Mountain Region

1401 Veterans Blvd NE
Airdrie, AB T4A 2G7
Phone: 403.948.8111

public_awareness@transcanada.com
www.transcanada.com



**Call Before You Dig
– It's Free**



Building a fence? Planting a tree?

Digging? Call:

B.C..... **1.800.474.6886**
Alberta **1.800.242.3447**

For Crossing Pipelines:

..... **1.877.872.5177**
..... **crossings@transcanada.com**

For Urban Development:

Lehman & Associates **1.866.602.0663**

For General Inquiries:

TransCanada **1.800.661.3805**

For Emergency:

..... **1.888.982.7222**